



## FAQ FOR SAFETY & SECURITY AND LOST PET ALERTS

**Q:** If the Neighborhood Watch Executive Assistant adds me to the Mailbox Captain or Coordinator mailing list, will I be on the Alerts list, also?

**A:** Those are two different lists. You must register separately. To subscribe to Alerts mailing list, click on "Add me to Alerts" button on the Home Page. An email will appear; just click on Send; no message is needed. You will then be added to the alerts list.

**Q:** Who are the members of the Safety & Security Alert Team:

**A:** Mary Cranston, Alerts Program Coordinator and Barry Johnson, Neighborhood Watch Public Liaison to Lincoln Police and Fire Departments, each can be reached at [Alerteditor@sclhwatch.org](mailto:Alerteditor@sclhwatch.org) and Barry Johnson at 916 434-6538 or Mary Cranston at 916 434-5362.

**Q:** When I send information about an incident to the Alerts Team, will they report it to the Police?

**A:** The victim must do that.

**Q:** I am a Mailbox Captain and there was an incident in my mail station. To whom do I send that information? How should I send it?

**A:** First, find out if the victim reported the incident to the Lincoln Police Department. Then go to [SCLHWatch.org](http://SCLHWatch.org) and click on *Report an Incident* - complete the Report an Incident ONLINE form. Once you have finished the report, click the Submit button. The Alerts Team will attempt to get firsthand information to evaluate the incident and then consider issuing an alert.

**Q:** If I send information to the Alerts Team, does that automatically mean they will send out an Alert?



## FAQ FOR SAFETY & SECURITY AND LOST PET ALERTS

A: The Alerts Team will attempt to verify the information and/or contact the Lincoln Police. After their research, they will decide if the information qualifies as an Alert. In uncertain cases, the Neighborhood Watch Executive Director will make the final decision.

**Q:** What is the difference between an Alert and an FYI?

A: Listed below are examples of topics that constitute an Alert or an FYI:

**ALERTS:**

Crimes

Hazards

Safety Issues

Unscrupulous Soliciting

Vandalism

**FYI:**

City Information (Road Closures, Water Shut-off

Hoaxes

Scams

**Q:** When do I call 9-1-1?

A: If it is an emergency, call 9-1-1. Otherwise call Lincoln Police Department at 916 645-4040. The terminology used by police and reasons to call 9-1-1 are:

- Medical or fire emergency
- Accident
- Criminal incident in progress or just occurred and suspect is likely still in the general area.



## FAQ FOR SAFETY & SECURITY AND LOST PET ALERTS

**Q:** I just moved into the area and my pet is lost OR I found a pet wandering around. Whom do I contact?

**A:** Please CALL one of our Neighborhood Watch Lost Pet Alerts Team Members; leave a voice message if no answer.

Mary Shelton, Coordinator at 916.409.9923 or Teresa Tanin, 530.400.8526

**Q:** Why can't I email the information to the Lost Pet Team Members?

**A:** A phone call begins the process. Specific information must be gathered to initiate a Lost/Found Pet “Alert”. For more information go to [SCLHWatch.org](http://SCLHWatch.org) – [Lost Pet Alert Program](http://SCLHWatch.org)

### NEIGHBORHOOD WATCH ALERTS TEAM

**ALERTS PROGRAM COORDINATOR**

**Mary Cranston**

916 434-5362

[alerteditor@sclhwatch.org](mailto:alerteditor@sclhwatch.org)

**NEIGHBORHOOD WATCH PUBLIC SAFETY LIAISON**

**Barry Johnson**

916 434-6538

[alerteditor@sclhwatch.org](mailto:alerteditor@sclhwatch.org)