



## NEIGHBORHOOD WATCH MEDICAL OR FIRE RESPONSE CHECKLIST FOR THE VILLAS



The percentage of all calls for public safety services from Lincoln Hills is approximately 95% for medical or fire and 5% for police services. Neighborhood Watch has expanded its purpose into a public safety format primarily based upon those requests for assistance. Based on the positive interaction between both agencies and our Lincoln Hills community, the following checklist has been created to help when responding to an emergency at a resident's unit in the Villas.

### THINGS TO DO IN CASE OF AN EMERGENCY

- ❖ Provide the unit number to the 9-1-1 operator. After calling 9-1-1, unlock and keep unit door open to let the Firefighters or EMTs in. If you are unable to open the front door, the Lincoln Fire Department will use the key that you placed in the Knox Box or force the door open.
- ❖ Have a resident flag the ambulance or Firefighters.
- ❖ Have all prescriptions and make available a list of all prescriptions being taken (Vial of Life form).
- ❖ Secure the pet in a safe place.
- ❖ Make contact with a family member or emergency notification designee if sole occupant is transported to the hospital.
- ❖ Make arrangements for the pet if sole occupant has been transported to the hospital. Arrange for someone to lock up the unit.

