Saturday, November 5, 2022 Kilaga Springs Multipurpose Room 9:30 – 11:30 a.m.

APPROVED MINUTES

NEIGHBORHOOD WATCH MISSION STATEMENT

* Strengthen Neighborhood Ties * * Increase Personal Safety & Security Awareness *

* Be The "Eyes & Ears" of Lincoln Police & Fire * * Encourage Emergency Preparedness *

WELCOME & ROLL CALL: The meeting was called to order at 10:03 am – Board Members, Linda Minor, Reneé Plummer, Teresa Tanin, Pat Hammer, Dee Fuggiasco, Stephanie Guillory, and Suzanne Rosevold were in attendance. Denise Hexom absent.

- 1. APPROVAL OF MAY 6, 2022 GENERAL BOARD MEETING MINUTES Linda Minor Motion was made, seconded, and passed to approve the May 6th General Board meeting minutes.
- 2. TREASURER'S ANNUAL REPORT STEPHANIE GUILLORY, TREASURER

To gain access to online banking, NW transferred funds from Golden1 Credit Union to USBank. We have also purchased financial management software to manage NW expenses and budget.

Treasurers Annual Report

January 1, 2022 beginning balance: Checking –\$3,929.69 & *Savings – \$9.00. *October 21, 2022* ending balance: Checking – \$ 3,629.82.

*NOTE: USBank does not require NW to maintain a savings account, so the \$9.00 previously in the Golden1 savings account were moved to the USBank *Checking* account.

Motion was made, seconded, and passed to approve Treasurers Annual Report.

- 3. ATTENDANCE CONFIRMATION FOR QUORUM Reneé Plummer, Executive Assistant, confirm annual meeting Quorum has been established when 20% of the eligible voting members are present.
- 4. WELCOME AND INTRODUCTION OF PRESENT BOARD MEMBERS, ADVISORY AND SUPPORT GROUPS Linda Minor
 - Officers: Linda Minor; Executive Director, Suzanne Rosevold; Assistant Executive Director, Reneé Plummer; Executive Assistant, Stephanie Guillory; Treasurer; Director of Volunteer Records; Patricia Hammer
 - Directors: Denise Hexom, Dee Fuggiasco, and Teresa Tanin
 - Advisory Groups:
 - Neighbors InDeed Representative, Lynn Newhall
 - Lincoln Hills Foundation, Dr Bonnita Wirth
 - City of Lincoln Police Department, Detective Jesse McCauley
 - Changed jobs within the department and a new liaison officer will be named soon.
 - o City of Lincoln Fire Department, Engineer Louis Robertson
 - 38% of all calls to the Fire Department are for falls.
 - Support Groups:
 - *Director of Volunteer Records, Pat Hammer
 - 753 records up to date.
 - *Lost Pet Alerts Program Coordinator Mary Shelton and Team members: Teresa Tanin, Sharon McCall, Robin Kain, & Susan Mox

The Lost Pet Alert team reunited Eleven Dogs and Eleven Cats this year. Of the dogs, one was no

ordinary pet! His name was Zephyr, a Belgian Malinois who served time in Afghanistan as a bombsniffing dog. In his last mission, a bomb had exploded, killing his handler, and leaving Zephyr blind in one eye, mostly deaf and injured from shrapnel. Zephyr was adopted by a retired veteran – he and his wife eventually moved here to SCLH.

- o *Training Program Coordinator, Denise Hexom and Teresa Tanin
 - Held three sessions this year next one planned for January 2023
- *National Night Out Coordinator, Suzanne Rosevold
 - 175 people attended this years event
- *New Resident Orientation Coordinators: Susanne Rosevold
 - Thank you to all the volunteers for their help
 - 2021 2022 6 events were held total of 263 attendees 168 houses sold.
- *Alerts Coordinator, Mary Cranston
 - 40 ALERTS, FYI, and or EVENT notifications sent this year
- NW Public Safety Liaison to Lincoln Police & Fire Departments, Barry Johnson
- *NW Writer Coordinator, Teresa Tanin
 - Reporter for Compass, Community profile, Sun Senior News, Teresa Tanin
 - Reporter for Compass Club News, Mary Shelton
 - THANK YOU
 - NW Photographer, Klara Kleman
 - THANK YOU
- *Welcome Packet/Vial of Life Coordinator, Dee Fuggiasco
 - Packet assemblers Joe & Anita Santos with Irma Mendez as back up (distributed this year 223).
 - Vial of Life assembler Marlene Brandwajn with Irma Mendez as back up.
 - Neighbors Indeed Joan Brant-Love-provides welcome Page and NID materials.
 - Lincoln Hills Foundation Frima Stewart or Bonnita Wirth provide LHF Brochure.
- *Boris the Burglar Street Sign Program Coordinator, Ed Zychowski
 - 7 signs replaced this year.
- Webmaster, Reneé Plummer
 - NW is still looking for someone with Wordpress experience to serve as a Webmaster backup.
- 5. INTRODUCTION OF NOMINATION COMMITTEE CHAIR Linda Minor
 - Dee Fuggiasco

6. INTRODUCTION OF DIRECTOR CANDIDATES AND ELECTION OF DIRECTORS- Linda Minor

Director Candidates; Stephanie Guillory, Pat Hammer, Reneé Plummer and Suzanne Rosevold. Motion was made, seconded, and passed to elect Stephanie Guillory. Motion was made, seconded, and passed to elect Pat Hammer. Motion was made, seconded, and passed to elect Reneé Plummer. Motion was made, seconded, and passed to elect Suzanne Rosevold.

- REPORT OF 2022 NEIGHBORHOOD WATCH ACCOMPLISHMENTS Linda Minor See attached report
- 8. NEIGHBORHOOD WATCH GOALS AND EXPECTATIONS FOR 2023 Linda Minor See attached report
- 9. THANK YOU TO ROOM EVENT COORDINATOR AND SET UP COMMITTEE LINDA MINOR Thank you to Suzanne Rosevold and her team of volunteers for coordinating this event – great job everyone!
- 10. QUESTIONS AND ANSWERS LINDA MINOR

Lincoln Hills Foundation is celebrating their 20th Anniversary this year – Congratulation! Neighborhood Watch is very appreciative of their support thru the years and thanks them for their ongoing support and funding! LHF shared for those who shop on Amazon, there is a alternate site -Amazon SMILE -

where shoppers may designate a nonprofit (hopefully the Lincoln Hills Foundation) to receive a donation from each sale.

For those who have outdoor cameras please consider registering them with the Lincoln Police Department. For more information see the <u>NW Flyer</u> here. To REGISTER please visit <u>https://lincoln.crimegraphics.com/2013/default.aspx</u>

11. ADJOURN MEETING – LINDA MINOR Meeting adjourned at 11:30 a.m.



SUN CITY LINCOLN HILLS NEIGHBORHOOD WATCH STRATEGIC PLAN 2022 – 2023



GOALS	RESPONSIBLE PARTY	EVIDENCE	COMPLETION DATE
 Allocate Safety Fund Work with Police & Fire Departments to determine spending that will help the most SCLH residents 	Executive Director	Fund Allocated	Completed July 2022 Funds were allocated to purchase 10 soft stretchers to put on fire trucks. 38 percent of fire calls to Sun City are for falls. These stretchers will assist in lifting residents while minimizing potential injury to residents or firefighters.
 Revise Policies & Procedures Review, revise, & align Policies & Procedures with new Bylaws Obtain NW Board Approval Post on website Share with all Neighborhood Coordinators & Mailbox Captains 	Executive Director & Executive Assistant with assistance from all Directors	NW Board approval of revised Policies & Procedures	Ongoing Documents are being reviewed & updated on an as needed basis Website is continually being updated & revised
 Update & streamline Coordinators & Captains Roles & Responsibility Trainings Revise training materials Provide new training to all Coordinators & Captains 	Training Coordinator with assistance from all Directors	Revision of Coordinator & Captains completed materials uploaded to website Trainings provided to all Coordinators & Captains	Ongoing process of training New Coordinators & Captains 2022 Training Schedule January 28, 2022 June 10, 2022 September 9, 2022
 Recruit /Train New Coordinators & Captains Honor All Volunteers Review & improve recruitment process Revise recruitment brochures & other pertinent materials Highlight & include stories & testimonials in recruitment materials 	Recruiting Coordinator, Director of Volunteer Records, & Executive Director with assistance from all Directors	All recruitment brochures & materials completed & approved by NW Board. New Coordinators/ Captains continue to be recruited to fill empty positions. Volunteer records are updated as changes occur.	Ongoing process to update training processes & to continually update & maintain all volunteer records

SCLHNWStrategicPlan2022-2023FINAL.docx

September 23,2022

Page 1



SUN CITY LINCOLN HILLS NEIGHBORHOOD WATCH STRATEGIC PLAN 2022 – 2023



GOALS	RESPONSIBLE PARTY	EVIDENCE	COMPLETION DATE
• Implement the Annual Volunteer Appreciation		March 31 annually is new cutoff	
Free Dessert Celebration		date to honor volunteers.	
Update & Improve New Resident Orientation	Assistant Executive	NW Board Approval	Ongoing process
 Review & update New Resident Orientation 	Director with	New Process implemented &	
Process	assistance from all	evaluated	
 Implement new process 	Directors		
Evaluate process			
 Make changes as needed 			
Revise & Update NW Website	Executive Assistant &	NW Board approval & evidence	Ongoing process
 Assess needs of website 	Executive Director	of ongoing revisions & updates	
 Revise & upload new trainings & documents 	with assistance from		
 Provide trainings & information on website 	all Directors		
 Review & revise website on a regular basis 			
Review & Revise National Night Out	Assistant Executive	New process developed &	NNO Kickoff Scheduled for
 Review the current process & define a new 	Director & Executive	official date changed to 1st	August 6, 2022,
process for improving NNO	Director with	Tuesday in 2022, October 5.	Kilaga kitchen 6-8 pm NNO
 Investigate changing the official date of the 	assistance from all	Going forward NNO to be held	Scheduled for October 4, 2022,
event due to weather conditions in August	Directors	the first Tuesday in October	Sports Pavilion
 Implement new process 			
Review & Revise Welcome Packets	Welcome Packet	Welcome Packets revised	Ongoing Review for needed
 Develop & define process 	Coordinator &	including a digital version of the	updates
 Revise Welcome packets including a digital 	Executive Director	Welcome Packets completed &	
version for New Residents & Captains to	with assistance from	uploaded	
access on the website	all Directors		
Develop a Welcome video for New Residents			
Develop Operations Manual	Executive Assistant &	Operations Manual completed	2022 Goal to begin the first
Create a scope & sequence development of an	Executive Director,		chapters
Operations Manual			

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September 23,2022

Page 2



SUN CITY LINCOLN HILLS NEIGHBORHOOD WATCH STRATEGIC PLAN 2022 – 2023



GOALS	RESPONSIBLE PARTY	EVIDENCE	COMPLETION DATE
Develop Operations Manual	with assistance from		
 Determine where OM will be housed 	all Directors		
Financial Plan	Treasurer & Executive	Policy & Procedures	Ongoing process
 Transition to "Quicken" accounting with 	Director with the		
monthly reports to the Board	assistance from all		
Continue to implement budget calendar	Directors		
 Revise/Update as necessary 			
Maintain all financial records for 7 years			
 Prepare & submit Grant Application 			
Submit Mid-Year GSR			
Work with Public Safety Chief to designate Fire	Executive Director	Louis Robertson, Engineer	Completed September 2022
Department contact			

	SUN CITY LINCOLN HILLS NEIGHBORHOOD WATCH		
ANNUAL ACCOMPLISHMENTS 2021-2022			
NOVEMBER 2021	New Officers Elected: Linda Minor, Executive Director, Suzanne Rosevold, Assistant Executive Director,		
	Reneé Plummer, Executive Assistant, Denise Hexom, Treasurer & Pat Hammer – Director of Volunteer Records		
December 2021	Goals: Revise Policies and Procedures Handbook, Update and streamline Coordinators and Captains Roles and Responsibility Trainings, Recruit and train new Coordinators and Captains, Review and update New Resident Orientation, Revise and Update NW Website/Email Server/Alerts, Review and revise National Nigh Out, Review, revise Welcome Packets, and Develop Operations Manual 2022 Grand Summary Report submitted to Lincoln Hills Foundation		
	Received Lincoln Hills Foundation Grant of \$2,500		
JANUARY 2022	2022 Budget approved Implemented Operations Manual Monthly Review and Chapters Approval Completed: 2022 Annual Meeting Schedule, and Annual List of Special Event Assignments Held NW Captains and Coordinators Training Event Started Recruiting to expand the Lost/Found Pet Alerts Program		
	2022 Event Coordinators Assigned		
February 2022	Operations Manual Monthly Review and Chapters Approval – approved Chapter 13, NRO Procedures Began smart phone emergency information options research (Mobile Vial of Life)		
March 2022	Volunteer Appreciation – Over 100 volunteers attended. 10 gift baskets were donated by director and awarded to attendees thru a ticket drawing. Winners were recognized and received SCLH gift certificates. Safety Symposium – over 150 in attendance (had to bring in additional chairs). Operations Manual Monthly Review and Chapters Approval – approved Chapters 12 Lost Pet Alerts & Chapter 7 Welcome Packet/Vial of Life National Night Out Surgey developed and sent to residents		
APRIL 2022	National Night Out Survey developed and sent to residents New Directors appointed – Due to the death of Executive Assistant, Barbara Branch, and resignation of		
	Bonnie Smedberg, Directors assigned villages were changed and revisions published to schwatch.org. The executive Director appointed two new Directors: Cindy Davidson and Stephanie Guillory. Street Index updated/resorted Recruitment of two new Directors and 1 coordinator		
MAY 2022	Oxygen Safety Flyer approved – posted and sent to community as a Board FYI General Board Meeting Held		
IVIAT ZUZZ	Annual Meeting Minutes Approved		
	Denise Hexom appointed New Training Coordinator		
	Announced Newly activated Placer County Text to 911 via an NW Alert		
JUNE 2022	Mobile Vial of Life Flyer – posted and sent to community as a Board FYI P & P Revisions – Approved Directors List of Coordinators report (on the form and the P & P), Approved Coordinators List of Captains Report revision (on the form and the P & P) Purchased and presented soft stretchers for the Lincoln Fire Department utilizing NW Safety Fund Held NW Captains and Coordinators Training Event Barbara Branch Memorial Held & Lincoln Hills Foundation Donation Fund link established to honor her Submitted 2023 NW Facility Requests		
JULY 2022	Grant Summary Report – Prepared and presented to Lincoln Hills Foundation NW 2023 Strategic Plan completed Held a Special 2022 Budget Meeting		
August 2022	US Bank – to ensure access to electronic banking, NW moved account from Golden One to US Bank National Night Out Kick off 2023 goals and foundation mid-year updates completed Welcome Packet – Contents updated. Approved 2023 NW Budget		
September 2022	Held NW Captains and Coordinators Training Event NW Volunteer Opportunity meeting was held to promote volunteer recruitment 2023 NW Foundation Grant Request Submitted		
October 2022	NW National Night Out Event NW Operations Manual format revised November 2021 – October 2022 published a total of 40 Alerts/FYI Flyers		
NOVEMBER 2022	New Officers Elected: Linda Minor, Executive Director, Suzanne Rosevold, Assistant Executive Director,		
	Reneé Plummer, Executive Assistant, Stephanie Guillory, Treasurer & Pat Hammer – Director of Volunteer Record		

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