



Lincoln Police
Department

SCAM ALERT!

Scammers Use Couriers to Retrieve Cash and Precious Metals from Victims of Tech Support and Government Impersonation Scams



The Lincoln Police Department is warning the public about scammers instructing victims, many of whom are senior citizens, to liquidate assets into cash and/or buy gold, silver, or other precious metals. Criminals then arrange for couriers to meet the victims in person to pick up the cash or precious metals.

Tips To Protect Yourself

- The Government and legitimate businesses will **NEVER** request you purchase gold or other precious metals.
- Protect your personal information. **Never disclose your home address or agree to meet with unknown individuals** to deliver cash or precious metals.
- **Do not click on unsolicited pop-ups on your computer**, links sent via text messages, or email links and attachments.
- **Do not contact unknown telephone numbers** provided in pop-ups, texts, or emails.
- **Do not download software** at the request of unknown individuals who contact you.
- **Do not allow unknown individuals** access to your computer.

Step 1: Scammers instruct victims to liquidate assets into cash and/or buy precious metals

- Scammers pose as **tech support** or **government officials**. Scammers inform victims their financial accounts were hacked or are at risk of being hacked, and, as a result, their funds need to be protected. Scammers instruct victims to liquidate their assets into cash and/or purchase gold, silver, or other precious metals.

Step 2: Scammers Use Couriers to Retrieve Cash and/or Precious Metals from Victim

- Once victims obtain the cash and/or precious metals, the **scammers send couriers to retrieve the items at victims' homes or public locations**. Scammers may direct victims to authenticate the transaction with the courier using a passcode.



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