

SUN CITY LINCOLN HILLS NEIGHBORHOOD WATCH
SAFETY AND SECURITY

ALERTS



02-11-2025

CREDIT CARD SCAM A resident on **Kingfisher Ln** received a **package of Ritz crackers delivered to his front door**. The package was from Sam's Club. He contacted Sam's club and found that someone had used his City Bank credit card to pay for these crackers, which he had not ordered. The card was immediately cancelled. There was no loss, and the resident was able to keep the crackers. This resident was in possession of his card so the only way "he believed" that someone could have obtained his credit card numbers was when he recently used that card to make two donations via phone. One donation was to "World Central Kitchen" and the other was to the "American Red Cross" all for fire victims in Southern California. (V24C backs to open space & Spring Valley Pkwy, entrance is Blue Heron Loop – off of Spring Valley Pkwy)

ATTEMPTED SCAM This scam started with a phone call to a resident. The caller/scammer gave the resident the last four numbers on her credit card and asked her if she had been traveling. The **scammer stated that there had been two suspicious charges made at out of state stores** (Walmart and Lowes). He said that he would send her a new card. The **scammer knew the resident's address and her phone numbers**. He then asked for her "PIN Number" so he could deactivate her credit card. This very alert resident became suspicious and refused to give out her "PIN Number." The **scammer told the resident to check the phone number he was calling from and the phone number on the back of her card for verification**. The numbers matched; however, the very alert resident still told the scammer she would call him back. He hung up. The resident called the **Bank's fraud department, and they advised that they NEVER ask for a customer's PIN NUMBER**. They immediately cancelled her card. They advised her that this was a new scam that was going around.

THIEVES *will sometimes make a small purchase with a stolen credit card and see if the transaction goes through*. If that first small purchase goes through, then the thieves will start making more purchases for larger amounts. It is a good idea to check your credit card account after using it, especially when giving out your numbers via phone. Another good idea would be to only use one of your cards that carries a low credit limit. That way you can limit your possible loss.

TIP Never give out any personal information to unsolicited callers or emailers. If suspicious, just hang up the phone and delete emails. Then contact a relative, friend or neighbor for advice.

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