



**Tip of the Day:** Hover your cursor over the sender's name to see the address. Often the sender's name looks legitimate but when you see the actual address, you see that it is not a real business.

Every day we get calls, emails, texts and sometimes letters from scammers trying to convince us to send them gift cards, money or personal information. **The best way to prevent being a victim is to disregard any and all calls, emails, texts and letters from person(s) or businesses that you do not know.**

**Verizon Phone Locked:** One of our residents received a message on her "Verizon" cell phone in which she was advised that her phone service had been locked. She was instructed to push #1 to speak to a "Verizon" technician. The resident spoke to the alleged technician and was advised that she owed money on her "overdue" phone account. This resident was very aware and alert and immediately called "Verizon" directly. She was advised that they had been receiving numerous calls regarding this scam. **They advised her to push \*71 and that would unlock and clear her cell phone.**

**Microsoft Warning on Computer:** This resident was on his computer when it suddenly froze with a warning allegedly from Microsoft with a phone number to call to clear the freeze. The resident called the listed phone number and was told that this was a "very serious situation" and he must contact his bank immediately. The alleged Microsoft technician said he would dial the resident's bank. The resident was connected allegedly to one of his bank's employees. This alleged bank employee again advised the resident of the seriousness of this situation, and that the resident could lose all his savings. The scammer did withdraw money from the resident's checking account. This entire transaction took place over several hours and during that time the scammer kept advising the resident to keep this transaction **secret**. The resident became suspicious and eventually went directly to his bank and learned that he had fallen for a scam. There was a substantial loss in this case.

**Amazon bill must be paid immediately:** A resident received a phone call on his home phone allegedly from Sutter Health. The resident and his wife recently had some medical problems and believed that a doctor from Sutter was calling, so he answered the phone. An automated voice said "this is Amazon and you have a \$990.00 bill that needs to be paid immediately." The resident was instructed to press "one" to talk to an agent to clear this alleged account balance. The resident did press one and then hung up. **Hanging up on this type of scam was the best way to handle this attempted scam.**

**Suspicious Activity:** A few weeks ago, the Lincoln Police stopped two individuals at the corner of **Rose Bouquet and Cottage Rose** (off Del Webb). Both individuals gave the police false identifications and they both had felony and misdemeanor warrants. Both were arrested and booked into Placer County jail. Apparently, they had been cruising through our villages. **This is why we always stress the need to be aware and alert at all times and keep your doors and windows locked when not in use.**

To learn more about Neighborhood Watch **ALERTS**, visit [sclhwatch.org](http://sclhwatch.org):

- Click the **ALERTS button** see the latest Alerts.
- Click the **REPORT AN INCIDENT button** to send information to the Alerts Team.
- Click **SECURITY** on the top toolbar to see FAQ, flyers and more.

